



## THE RNLI WILL:

- carry out its activities in accordance with the RNLI's Purpose, Vision and Values
- create a welcoming environment where everyone is treated equally, fairly and with respect
- provide you with appropriate training, opportunities and equipment for your volunteer role
- give guidance and support your development in your volunteer role
- ensure you are volunteering in a safe environment so far as is reasonably practicable
- listen to your concerns if things aren't going well
- recognise that you are a volunteer and have other commitments
- be inclusive and value everyone for their individual contribution
- respect people's views, interests and uniqueness
- comply with agreed standards, policies and processes
- not tolerate disrespectful behaviour towards each other, supporters or members of the public.

## IN RETURN WE ASK YOU TO:

- carry out your volunteering activities, as agreed, in accordance with the RNLI's Purpose, Vision and Values
- promote a welcoming environment and treat everybody equally, fairly and with respect
- respect people's views, interests and uniqueness
- give us your time willingly and participate in any training required for your role
- comply with agreed standards, policies and processes including the Volunteer Commitment and the Volunteer Code of Conduct
- represent the RNLI in a professional, trustworthy and loyal way
- not tolerate disrespectful behaviour towards each other, supporters or members of the public
- talk to your line manager as identified on your role description first, if you have a problem.